



2 Category and Classification

Attraction

Classification

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|--|--|
| <input type="checkbox"/> Amusement and Theme Parks | <input type="checkbox"/> Natural Attractions |
| <input type="checkbox"/> Classes, Lessons and Workshops | <input type="checkbox"/> National Parks and Reserves |
| <input type="checkbox"/> Dining and Eating Out | <input type="checkbox"/> Observatories and Planetariums |
| <input type="checkbox"/> Entertainment | <input type="checkbox"/> Parks and Gardens |
| <input type="checkbox"/> Farming, Food and Produce | <input type="checkbox"/> Scenic Drives and Walks |
| <input type="checkbox"/> Galleries, Museums and Collections | <input type="checkbox"/> Shopping |
| <input type="checkbox"/> Historical Sites and Heritage Locations | <input type="checkbox"/> Spas and Retreats |
| <input type="checkbox"/> Landmarks and Buildings | <input type="checkbox"/> Sports and Recreation Facilities |
| <input type="checkbox"/> Markets | <input type="checkbox"/> Wineries, Vineyards and Breweries |
| <input type="checkbox"/> Mining and Industry | <input type="checkbox"/> Zoos, Sanctuaries, Aquariums and Wildlife Parks |

Accessibility Assessment Questionnaire

Access

1. Is there accessible parking for people with disabilities close by? Yes No
2. Is there access to public transport close by? Yes No
3. Is there accessible parking for scooters? Yes No
4. Is there clear internal and external directional signs including symbols? Yes No
5. Are there clear paths of travel from outdoor to indoor areas? Yes No
6. Is there protection from wind, rain and noise in outdoor areas? Yes No
7. Is the area step free? Yes No
- 7a. Is there lighting on stair edges in theatre areas? Yes No
- 7b. Are there grab rails and contrasting edges on any steps? Yes No
8. Are there wide self opening or easy to open doors (min 850mm)? Yes No

Ease of access around the premises

1. Is there a low height service counter? Yes No
2. Is there limited use of roped barriers? Yes No
3. Is there consistent and even lighting throughout? Yes No
4. Are there clear and accessible paths of travel from each accessible entrance to all areas and facilities used by the public? Yes No
5. Are passage ways wide enough for people using mobility aids such as wheelchairs (min 1000mm)? Yes No
6. Are floor coverings slip resistant, firm and smooth? Yes No
7. Is there clear space between furniture for a person using a mobility aid to manoeuvre? (Wheelchair, walking frame, or people with prams etc) Yes No
8. Are there spaces for a person using a wheelchair to sit with family & friends? Yes No
9. Are seats with backs and armrests available? Yes No

10. Is there ramp or lift access to all levels? Yes No
11. Are wheelchairs available for loan? Yes No

Toilet Facilities

1. Is there a unisex accessible toilet close to other toilets with a clear wheelchair symbol? Yes No
2. Is the accessible toilet room size at least 2500mm x 1900mm? Yes No
3. Is the toilet area fitted with grab rails? Yes No
4. Is the clearance between the washbasin and any other fixed items at least 1100mm? Yes No
5. Are all fixtures in the toilet area set at heights between 900mm - 1100mm? Yes No

Lifts

1. Is there a lift for public use within the premises? Yes No
2. Are there hand rails in the lift? Yes No
3. Is there enough space for people using a mobility aid to enter and turn around (min 1400mm deep and 1100mm wide)? Yes No
4. Are the buttons low enough for everyone to reach them (900 – 1100mm)? Yes No
5. Are the buttons raised tactile and Braille information next to them? Yes No
6. Is there audible information telling people which floor they are on? Yes No
7. Are there clear visual clues telling people which floor they are on? Yes No

Staff

1. Have any members of your staff been trained in access awareness? Yes No
2. Do you have staff available to assist in self service areas? Yes No
3. Do staff wear clear large print names tags? Yes No
4. Are staff available to read information to patrons if required? Yes No

Vision

1. Do you provide any facilities for people with vision impairment? Yes No
2. Is there a large print, raised tactile, Braille signage? Yes No
3. Printed information in large print and Braille (18 point font, Arial)? Yes No
4. Are there tactile depictions of artist displays eg paintings? Yes No
5. Are there tactile depictions of artist displays eg paintings? Yes No
6. Are there audio descriptions of performances and displays? Yes No
7. Are there audio guides for exhibits and displays? Yes No
8. Large print seat numbers in theatre areas? Yes No
9. Seat numbers in colour contrast to seat in theatre areas? Yes No

Hearing

1. Do you provide any facilities for people with Hearing impairment? Yes No
2. Do any of your staff have basic sign language skills? Yes No
3. Are staff members aware they should speak clearly and look at the customers when talking (for easy lip reading)? Yes No
4. Do you provide pen and paper for exchanging information? Yes No
5. If screens form part of the counter, are they non-reflective? Yes No
6. Is there a hearing loop available which is clearly sign posted and always turned on? Yes No
7. Do you provide alternatives to any audible announcements eg visible display? Yes No
8. Is there captioning on any film or video screens? Yes No